



## White River Credit Union

### 2023 Annual Report

### Notice of 77<sup>th</sup> Annual Meeting, May 21, 2024, 6:00 pm

### Via *GoToMeeting* Virtual Platform

Please join us for our Annual Meeting beginning at 6:00 PM. By May 20<sup>th</sup>, 2024, please email, call, or stop by any branch to let us know that you are planning to attend:

[meeting@whitercu.com](mailto:meeting@whitercu.com) (email)

Rochester Office: (802) 767-3333 / Bethel Office: (802) 234-9232 / Randolph Office: (802) 728-9228

We will provide information to join this meeting. There is no charge to attend this important event.

#### **Agenda**

1. Call to Order
2. Determination of quorum
3. Incorporation in the minutes of proof of notice of the annual meeting
4. Reading of the minutes of the last annual meeting and the approval or correction of same
5. Reports
  - Chair, Board of Directors
  - Chief Executive Officer/President
  - Credit Management Team
  - Supervisory Committee
  - Treasurer, Statement of Financial Condition
6. Unfinished business
7. New business
8. Vote to empower the Directors to borrow on behalf of the Credit Union, if necessary
9. Report of the Nominating Committee
10. Election of the Board of Directors
11. Announcements
12. Adjournment

<b><u>Officers</u></b>	
<b>Board of Directors</b>	<b>Term Expires</b>
Nancy Harvey, Chairperson	2025
Andrew West, Vice-Chairperson	2024
Priscilla Baker, Secretary	2025
Diane Shepard, Treasurer	2024
William (Jamie) Floyd	2026
Faye Severy	2025
Mickaela Richardson	2024
<b><u>Committee Members</u></b>	
<b>Supervisory Committee (Appointed by the Board)</b>	
Shari McLaughlin, Chairperson	2025
Susan Griffin	2024
Wendy Pratt	2026
<b>Credit Management Team (Appointed by the Board)</b>	
Wanda Dunham	2024
Jennifer Paradis	2024
<b><u>Staff</u></b>	
	<b>Position</b>
Wanda Dunham	CEO/President
Kelsey Hill	Vice President of Operations
Desiree Boardman	MSR <sup>1</sup> Supv/Collections/Loan Officer
Rosella Leonard	MSR <sup>1</sup> /Loan Officer
Martha Brown	MSR <sup>1</sup> /BSA & OFAC Compliance Asst
Jennifer Paradis	MSR <sup>1</sup> /Loan Officer
Rebecca Ponte	Part-time MSR <sup>1</sup>
Cathy O'Rourke	Part-time MSR <sup>1</sup>
Kirsten Newton	MSR <sup>1</sup>
Chelsea Larson	MSR <sup>1</sup>
Amanda Weeks	Part-time MSR <sup>1</sup>

<sup>1</sup> MSR = Member Service Representative

Your savings is federally insured to \$250,000 and backed by the full faith and credit of the United States Government NCUA (National Credit Union Association) – an Agency of the U.S. Government.

### Credit Management Team Report

During 2023, the Credit Union's loan officers approved over 700 new loans and advances to existing loans, totaling over 12.5 million dollars. As in prior years, attention was given to offering responsive programs that our members expect. We would encourage you to compare our services and rates on any type of financing you may need.

Throughout the year, the Team evaluated existing loan officer lending limits and adjusted as warranted to ensure the highest level of protection for our Credit Union's assets, and at the same time, the best member service possible.

Our loan officers are knowledgeable, and we continue to build their knowledge and train other staff toward this position.

Respectfully submitted, Wanda Dunham and Jennifer Paradis; WRCU Credit Management Team

### Supervisory Committee Report

According to the provisions of Title 8, Vermont Statutes Annotated, Chapter 221, Section 31306, the Supervisory Committee oversaw an extensive audit of the books and affairs of WRCU for the twelve months ended August 31, 2023, performed by Wipfli, LLP. The Committee reviewed the Auditors' Report and is satisfied that the work received from the audit firm is accurate and complete.

Shari McLaughlin; Chairperson, Susan Griffin, and Wendy Pratt

### Message from the Board Chair, Treasurer and CEO

Throughout the economic challenges in 2023, White River Credit Union stood resilient, traversing economic uncertainty and an extraordinary interest rate environment. Inflation is slowing, but members are coping with higher costs of everyday essentials. Interest rates are still elevated, and we've seen a decline in savings as more families use their funds to manage expenses and others search for higher yields. As we did in 2023, we'll continue to balance higher loan rates with increased dividends on deposits, particularly in short-term Certificates and our money market product.

The COVID-19 health issue also continued its impact but eased some by the summer of 2023. This allowed us greater flexibility in the workplace, resulting in an increased ability to handle our members' needs more efficiently and effectively. In summary, we recorded positive key financial and operational results as follows:

- Our earnings totaled \$834.2 thousand in 2023, an increase of more than \$600 thousand from 2022.
- Our assets decreased to \$49.3 million, down 3.9 percent from 2022, reflecting a reduction in deposit balances that had significantly increased during the COVID-19 pandemic years, which had been caused by reduced consumer spending and government stimulus.
- Our net worth ratio was 9.60 percent at year's end, well above the 7.0 percent threshold to be considered "Well Capitalized" from a regulatory standpoint.

We thank you for your trust, understanding, and belief in your credit union. Financial health is of great importance, but of equal importance is the satisfaction of our members and volunteers. Our knowledgeable and dedicated staff, Board of Directors and Supervisory Committee all contribute to the success of our Credit Union. We welcome and encourage your involvement in the continuing operation of your Credit Union. Remember that we are a member-owned and operated institution; your ongoing support is always appreciated.

Statement of Financial Condition	2023	2022	Increase/(Decrease)
<b>ASSETS</b>			
Consumer Loans	15,978,659	15,361,438	617,222
Line-of-Credit/Credit Card Loans	660,713	648,869	11,843
Real Estate Loans	14,778,415	13,598,516	1,179,898
Total Loans	31,417,786	29,608,823	1,808,963
Less Allowance for Loan Loss	(90,079)	(59,582)	(30,497)
Other Receivables	23,839	2,331	21,507
Cash	717,931	741,993	(24,062)
Net Investments	16,112,979	19,974,710	(3,861,731)
Accrued Income	136,006	91,279	44,728
Prepaid Expenses	133,658	88,488	45,171
Land and Building	727,867	759,601	(31,734)
Office Furniture and DP Equip	134,085	118,354	15,731
Total Other Assets	0	0	0
Total Assets	49,314,071	51,325,995	(2,011,925)
<b>LIABILITIES &amp; EQUITY</b>			
Liabilities	973,554	712,700	260,854
Share Accounts	26,831,014	27,542,894	(711,880)
Club Accounts	31,157	35,206	(4,050)
Share Draft Accounts	9,431,646	9,266,598	165,048
Money Market Accounts	3,632,234	5,468,892	(1,836,657)
Term Share Certificate Accounts	1,434,444	1,967,946	(533,502)
Individual Retirement Accounts	2,363,983	2,763,790	(399,807)
Total Reserves	595,280	595,280	0
Total Undivided Earnings	4,140,182	3,305,974	834,208
Total Unrealized Gain/(Loss) on Inv	(119,423)	(333,284)	213,861
Total Liabilities & Equity	49,314,071	51,325,995	(2,011,925)
<b>2023 INCOME</b>		<b>2023 EXPENSES</b>	
Interest on Consumer Loans	931,841	Salaries and Benefits	877,877
Int. on Line-of-Credit/Credit Card Loans	58,825	Operations and Office	708,147
Interest on Real Estate Loans	749,979	Outside Services	195,584
Investment Income	493,593	Provision for Loan Loss	37,891
Fee Income	390,664	Int. Paid on Borrowed \$	0
Miscellaneous Operating Income	75,496	Dividends Paid	46,691
		Total Expenses	1,866,190
Total Income	2,700,398	Net Income	834,208